



**UPDATED COVID-19 GUIDELINES FOR KOTOKA INTERNATIONAL AIRPORT (KIA) EFFECTIVE 8<sup>TH</sup> FEBRUARY 2021 AT 1800 HOURS**

**REVISION 6: EFFECTIVE DATE: 25<sup>TH</sup> AUGUST 2021 AT 1800 HOURS (UTC)**

**1. Introduction**

Ghana in partnership with the African Union and Africa CDC is being supported by the PanaBIOS Consortium, an alliance of pan African private and public institutions, in the rollout of the Trusted Travel initiative to support the harmonization and enhancement of the current health screening systems. The Trusted Travel is Ghana's new mandatory digital verification policy for laboratory PCR test results and certificates which offers online digital platform for the verification and authentication of COVID-19 test results. This platform allows for the detection of counterfeit travel documents and enhances cross-border collaboration and confidence in COVID-19 results originating for other countries.

To facilitate the use of the platform, the following are the guidelines-

**2. Pre- Arrival Processes - Travellers intending to enter Ghana**

All international passengers including those from the ECOWAS region, intending to fly to Ghana, will be required to meet the following health requirements prior to admission into Ghana:

- a. For passengers who already have a PanaBios account, enter your country of origin and set the destination to Ghana on <https://trustedtravel.panabios.org> or on the UNDP-endorsed Global Haven site: [www.globalhaven.org](http://www.globalhaven.org).
- b. Passengers who do not have an account should create an account on the AU-endorsed site: <https://trustedtravel.panabios.org>.
- c. Passengers are advised to visit only a TT laboratory. If there are none close to you, take your test at another accredited lab on the PanaBIOS or Global Haven labs registry.
- d. If you take your test at a TT lab, give lab the same email address used to open your account, the result will be automatically delivered to your account bearing a TT code.
- e. Ensure that the test is conducted within 72 hours of your arrival in Ghana.
- f. If you do not visit a TT lab, upload your test result or certificate by choosing the "test taken at a non-TT lab option".
- g. The result/certificate will be immediately analysed. If the test results issued satisfy the full requirements set by Ghana, e.g validity period or test type), a Travel Code (TC) will be issued to the traveller online and the result displayed in a few minutes as evidence that the test performed is still valid at the time of travel.

***Whilst the TT code confirms that a test was performed by an accredited laboratory, the TC provides additional evidence that the test performed is still valid at the time of travel.***

### 3. Arriving Passengers - Travellers Entering Ghana

- a. Passengers must not have symptoms suggestive of COVID-19 including body temperature  $>38^{\circ}\text{C}$ .
- b. Passengers must possess a COVID-19 negative PCR test from an accredited laboratory in the country of origin. The test should have been done not more than 72 hours before the scheduled departure time from the country of origin.
- c. Airlines who board passengers without PCR test result or transport and disembark passengers with Positive PCR test result into Accra will be fined US\$3,500 per passenger.
  - i. Non-Ghanaians may be refused entry and returned to the point of embarkation at a cost to the Airline.
  - ii. Ghanaians will be allowed entry but subject to 14 days of mandatory quarantine at a designated facility.
- d. Arriving passengers will undergo temperature screening.
- e. Ghanaian residents who depart Ghana and return within one (1) week will not be required to present a COVID-19 result from the country of departure. They will, however, undergo mandatory COVID-19 testing upon arrival in Ghana.
- f. Passengers will be subjected to a mandatory COVID-19 test at the airport terminal at a cost to be borne by the passenger as indicated below:
  - i. Ghanaians and Ecowas Citizens - \$50
  - ii. All Other Passengers - \$150

***Payment MUST be made online at <https://myfrontierhealthcare.com/Home/Ghana> and proof of payment (receipt) shown to Airline before boarding.***

- g. Airlines who board passengers without proof of payment for the COVID-19 test and would/could NOT pay for the test in Ghana, will be fined US\$3,500 per passenger.
  - i. Non-Ghanaian passengers may be refused entry and returned to the point of embarkation at a cost to the Airline.
  - ii. Ghanaian passengers will have their passports seized; the passenger handed over to State Security Agencies and taken into a fourteen (14) day quarantine at a designated location at the passenger's cost.
- h. All arriving passengers who test positive for COVID-19 will undergo mandatory isolation and treatment at a designated health facility or isolation centre, at a cost to passengers, **EXCEPT Ghanaian citizens**. The isolation will be for a period of seven (7) days. However, the final discharge of cases will be based on existing case management guidelines and protocols.
- i. All passengers who test negative for COVID-19 will be required to continuously adhere to COVID-19 safety protocols and will receive regular information on COVID-19 within five (5) days of arrival in Ghana.
- j. Passengers who test negative will be advised to continue to observe COVID-19 safety precautions following arrival in Ghana.
- k. For passengers who transit through other countries before arriving in Ghana, the first country of departure will be the reference point. (Connecting flights



should not deny passenger boarding, if the journey has not been terminated in any of the transit countries.)

#### **4. Transit Passengers**

- a. Passengers transiting and transferring through Accra will not be required to take the COVID-19 test in Accra.
- b. Transit passengers will be required to adhere to COVID-19 testing requirements for the destination countries.

#### **5. Exemptions**

- a. Airline crew are exempted from the pre-departure and arrival COVID-19 testing and should follow the Airline policy for testing.
- b. Children under 5 years of age will not be required to undergo testing on Arrival at the Kotoka International Airport.
- c. Passengers who arrive under emergency circumstances such as diverted flights will not be required to undergo testing if they do not leave the airport or remain in isolation in their hotel.
- d. Children between the ages of 5-12 years will be required to pay for testing at the new rates (refer to no.1f).

***Passengers must wear face mask appropriately (extending from the middle nasal bridge to halfway between the chin and the neck) and are advised to regularly use any of the hand sanitizing stations provided in the terminal.***

#### **6. Travelling with Pets**

- a. Travelling with pets into Ghana is allowed in line with guidelines of the Veterinary Services Directorate of the Ministry of Food & Agriculture

#### **7. Airlines with Landing Rights in Ghana**

- a. No airline should bring passengers into Ghana without first pre-validating their TT code (received from a TT lab) or TC issued online after a genuine PCR test result has been uploaded and analyzed using the PanaBIOS or Global Haven software.
- b. Airlines must issue TCs on behalf of illiterate travelers who arrive at check-in with only their genuine PCR test results.
- c. Failure to comply with these rules will lead to enforcement action against such airlines.

***These measures are designed both for the national security of Ghana and the convenience of travelers. All parties are urged to strictly comply for the public good. Additional information and guides can be accessed on the Ghana Health Service and Africa CDC website ([www.africacdc.org/trusted-travel](http://www.africacdc.org/trusted-travel)). Customer service and technical support can be reached via [globalhaven@panabios.org](mailto:globalhaven@panabios.org).***

## 8. Pre-Departure Process- Passengers intending to exit Ghana

All international departing passengers will be required to meet the following guidelines prior to departure:

- a. Create an account on the AU-endorsed site:  
<https://trustedtravel.panabios.org>. On the check-in page, check for accredited laboratories by entering Ghana as your origin country.
- b. Passengers are advised to visit only laboratories that have the Trusted Travel (TT) logo next to their name on the platform to take their PCR test.
- c. At the laboratory, give the same email address and mobile number you entered when creating your PanaBIOS account.
- d. Once your result is ready, it will automatically appear in the account with the TT number issued by the lab. Look out for an email from [admin@panabios.org](mailto:admin@panabios.org) or an SMS message.
- e. The Trusted Travel test (TT) code shall be verified by airlines and Port Health Authorities to confirm that the test came from an accredited laboratory.

## 9. Departure Process- Passengers exiting Ghana

- a. Passengers will be required to adhere to COVID-19 testing requirements for the destination countries
- b. Departing passengers will undergo temperature screening at the entrance of Terminal 3 departures
- c. Only passengers and persons with business in the terminal will be allowed entry
- d. Online check-in or the use of self-service kiosks is strongly encouraged to reduce physical contact at the airport
- e. Passengers are advised to arrive at the airport at least 4 hours before the scheduled departure time.

***Passengers must wear face mask appropriately (extending from the middle nasal bridge to halfway between the chin and the neck) and are advised to regularly use any of the hand sanitizing stations provided in the terminal.***

**For further information, please contact the GAACL Contact Centre on: 0302-550612**

